



BASIC MAJOR INCIDENT PREPARATION & RECOVERY

In 2017, the SE1 area was subject to two terror related events. The current threat level is 'severe' - an attack is highly likely. The following basic information are rudimentary measures all businesses should have in place. Please note, this is not exhaustive, and more detailed training for managers and security staff is available on the WeAreWaterloo website. www.wearewaterloo.co.uk/service/crime-and-security-licensing-and-safety

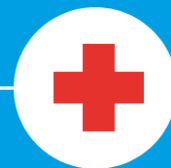
Be prepared



Follow @MetPoliceUK + enable critical notifications (the alarm icon on their profile page)



Download the Citizen Aid App



Download the Emergency British Red Cross App

All staff should



Understand evacuation and invacuation routes



Understand and be able to recall the "Run Hide Tell" principles



Undertake Act Awareness e-learning training at <https://ct.highfieldelearning.com> Login PIN: 232716

KNOW YOUR BUSINESS CONTINUITY PLAN

A Business Continuity Plan will enable your business to continue operating whilst your workspace is unavailable. Some businesses were unable to access their premises for 11 days after the Borough Market attacks.



Have a contact list for your managers and ensure your managers have a contact list for all staff.



Ensure access to social media/emails so you can inform customers of the situation.



Identify and keep active the processes that must happen for business to resume.



Roleplay scenarios where you are unable to access the premises, cash, IT systems, and how you cope without them.



Keep a list of key contacts such as suppliers and insurers.



Check with nearby businesses to see if they can help you, or if you can help them.



Agree a back-up location for short term working and have critical business information available on a secure memory stick.



All business continuity information and items should be easily accessible in a "grab bag".

*Access has been provided specifically for WeAreWaterloo BID members via the login details above.